

Table 6: Domestic Fare Rules & Penalties

Fare Families	In the Month/Condition/Class shown, available public, effective 15th April 2018.			
	Advance Super Saver	Advance Value	Advance Flexible	
RSCs	(DE, S, SE, ST, T, SU, U, L, J, OS, O, WW, W, Y, V, X, Z, Q, R, K, A)	(04U, MM, M, SS, B)	(Y, T, I)	
Change Fee Per Person Per Sector	Any changes within 24 hours of booking, if booked at least 7 days before the travel date	NL	NL	NL
	Departure 0-3 days	EUR 2000 or basic fare plus fare difference (whichever is lower)	EUR 2000 or basic fare plus fare difference (whichever is lower)	NL
Cancellation Fees Per Person Per Sector	Any changes within 24 hours of booking, if booked at least 7 days before the travel date	NL	NL	NL
	Departure 0-3 days	EUR 3000 or basic fare (whichever is lower)	EUR 3000 or basic fare (whichever is lower)	EUR 3000 or basic fare (whichever is lower)
	Departure 4 days & above	EUR 2000 or basic fare (whichever is lower)	EUR 2000 or basic fare (whichever is lower)	NL
Change Cancellation allowed (€)	2 hours before the departure of flight. For change cancellations done within 2 hours, no above charges will apply.	2 hours before the departure of flight. For change cancellations done within 2 hours, no above charges will apply.	2 hours before the departure of flight. For change cancellations done within 2 hours, no above charges will apply.	2 hours before the departure of flight. For change cancellations done within 2 hours, no above charges will apply.
	Only Govt. taxes refundable	Only Govt. taxes refundable	Only Govt. taxes refundable	Only Govt. taxes refundable
	Only Govt. taxes refundable	Only Govt. taxes refundable	Only Govt. taxes refundable	Only Govt. taxes refundable

In terms of IATA issued by IATA on 15th April 2018, effective 15th August 2018, under the circumstances, the cancellation charges shall be shown that the basic fare plus fare charge in addition to an additional sector fare charge in certain charges with listed fare.

- 1. Taxes/Charges are applicable per cabin. In case of non-refundable, Basic Fare will be refunded.
- 2. In case of the document, Available Charges and difference of fare if any are applicable.
- 3. ITC/Ticket Charge/Refund Fee will be applicable for ticket document class fare.
- 4. Consolidation Fare: IAD class will apply for change/cancellation/refund/transfer.
- 5. In case of flight cancellations:
 - a) Cancellation charges will be applied as per below. Not Refund.
 - b) Passenger is taken back to the point of origin by the first available service - Full amount to be refunded.
 - c) Cost arrangement for the passenger when a route to the originating airport of Basic fare by the immediate sector.
 - d) The passenger is not taken to the nearest destination. If passenger(s) make own arrangement - Full refund in order in respective IAD along with unutilized non-active taxes, if any.
 - e) In the event of cancellation of fare applicable as per above.
- *Basic fares are subject to change without prior notice.
- †Indicated as an IATA code.